

| | Stand Down Procedure Customer | FMS20-1.10a | |
|--------|---|-----------------------------|------|
| Scon | | | |
| Scop | | | |
| This p | rocedure covers Flexihire's Stand Down Procedure. | | |
| Objec | ives | | |
| | ure that all customers understand when a stand down request can be made, the type requested for, and the process that must be followed in order to receive an approximately an approximately and the process that must be followed in order to receive an approximately as a second content of the process that must be followed in order to receive an approximately as a second content of the process that must be followed in order to receive an approximately as a second content of the process that must be followed in order to receive an approximately as a second content of the process that must be followed in order to receive an approximately as a second content of the process that must be followed in order to receive an approximately as a second content of the process that must be followed in order to receive an approximately as a second content of the process that must be followed in order to receive an approximately as a second content of the process that must be followed in order to receive an approximately as a second content of the process that the | • • | |
| | Down Im used for periods of reduced hire charges Iures | | |
| | Flexihire Pty Ltd may grant periods of no charge (stand downs) for customers un the equipment is prevented from being used. Stand Down Requests | nder certain conditions w | here |
| | Stand downs will only be issued under the following conditions: | | |
| | The hirer must contact the relevant Flexihire branch prior to 10:00am on the day | of the stand down reque | est |
| | Equipment must be hired on a daily rate (stand downs are not applicable to spec | cial weekly or monthly rat | :es) |
| | The hirer must itemise the equipment to be stood down | | |
| | Stand downs only apply to one day at a time | | |
| | Stand downs shall only apply to the equipment as detailed in the table below | | |
| | Stand downs shall only apply to the specific reasons and at the specific rates as | detailed below | |
| | Flexihire have the right to reject any stand down request | | |
| | Requests for stand downs outside of this procedure shall be issued at the sole d | scretion of Flexihire Pty L | td |
| | Stand downs do not constitute a completion/termination of contract between the | ne hirer and Flexihire | |
| | f equipment downs only apply to the following equipment: | | |
| | | | |

| Category | Туре | Special conditions |
|-------------------|--|-------------------------------|
| Material Handling | Boom lifts & scissor lifts | Only when being used outdoors |
| Compaction | Twin drum rollers and larger & tractors | |
| Earthmoving | 1.6T excavators and above, skid steer loaders & backhoes | |
| Air Compressors | Diesel powered models only | |



Reason & Rates for Stand Down

Stand downs only apply to the following scenarios:

| Stand Down Reason | Stand Down Rate | |
|----------------------|------------------------|--|
| Public Holiday | 100% | |
| Wet Weather | 100% | |
| RDO | 50% | |
| Equipment breakdowns | Pro rata based on time | |

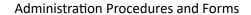
Stand Down Number

② A stand down number can be issued in every instance from the local Flexihire branch where the equipment was hired, and it is the hirer's responsibility to ensure they receive a stand down number for each day. If there is any dispute in relation to an approved stand down the stand down number must be quoted so it can be investigated.

Document History

| Issue Date | Version # | Description of change | Owner | Approved By |
|---------------|-----------|-----------------------|-------|-------------|
| Nov 2023 | FLX 3.0 | Initial | MD | SRM |

End of Document





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Flexihire Pty Ltd

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